

Corrigendum/ Addendum - RFP for Internet Leased Line and Bandwidth

The bids must be received by the Bank at the addressed specified, on or before **1800 Hours, December 22, 2017.**

S.No	Clause No	Existing RFP Clause	New RFP Clause/ Amendment/ Clarification
I.	General		Minimum Eligibility Criteria wherever mentioned in the RFP, stands nullified.
II.	Pg. 2	<p>Minimum Eligibility Criteria and evaluation of Bid</p> <p>Proposals not complying with the minimum eligibility criteria are liable to be rejected and will not be considered for further evaluation. The proposal should adhere to the following minimum eligibility criteria.</p> <ol style="list-style-type: none">1. The ISP should be a Class- A ISP or Unified Access Services license holder, which should be currently valid.2. The ISP should have Direct peering (connectivity) with Tier 1 carriers to minimize numbers of hops and latency thereof, to international destinations.3. The ISP must have a valid ISO certification.4. The ISP Should be a Company (Incorporated in India).5. The ISP Company Should have a minimum Annual Turnover of Rs. 500 Crore for each of the last three financial years.	Deleted

		<p>6. The ISP Company should be profitable in last three financial years.</p> <p>7. The ISP Company should not have been blacklisted in any of the Central or State Government departments including PSU's at the time of submission of tender.</p> <p>8. The bidder should be an ISP connected member of NIXI in Delhi (Noida) with IPv6 enabled connected network.</p> <p>9. The ISP must have managed DDoS Detection & Mitigation Services enabled to protect internet and online resources against Distributed Denial of Service (DDoS) attacks</p> <p>Vendor should submit documentary evidence in respect of all above mentioned criteria while submitting the proposal. Proposal of vendor who do not fulfill the above criteria or who fails to submit documentary evidence thereon would be rejected.</p>	
III.	Pg.3	Commercial bids for the bid fulfilling the Minimum Eligibility Criteria will be opened.	<p>The Commercial bids will be opened only if</p> <ol style="list-style-type: none"> 1. The bidder is an ISP connected member of NIXI in Delhi (Noida) with IPv6 enabled connected network, having valid ISP license (Documentary proof should be provided). 2. The bidder has not been blacklisted in any of the Central or State Government departments

			including PSU's at the time of submission of tender (Declaration should be provided).
IV.	Pg.3 Payment Terms	V. Taxes will be paid in actual as per statutory rates prevalent during the period of service provided.	V. Taxes will be paid in actual as per statutory rates prevalent at the time of billing.
VI.	Pg.4 General Instruction to bidders	New Clause	The bidder should be an ISP connected member of NIXI in Delhi (Noida) with IPv6 enabled connected network, having valid ISP license. The bids not complying with this criteria will not be considered for commercial evaluation.
VII.	Pg.5 General Instruction to bidders	3. The selection process consists of two phases viz., 1) Minimum Eligibility Criteria 2) Commercial Evaluation. Evaluation Criteria proposed to be adopted would be based on Quality cum Cost Based System (CBS) where full weightage would be given to commercial bid only. 4. The bids qualify the Minimum Eligibility Criteria will be eligible for further evaluation.	Deleted
VIII.	Pg. 9	The ISP must have managed DDoS Detection & Mitigation Services enabled to protect internet and online resources against Distributed Denial of Service (DDoS) attacks	The ISP must have managed DDoS Detection & Mitigation Services enabled to protect internet and online resources against 512 Mbps of DDoS traffic.
IX.	Pg.11 Technical Requirements	Addendum	ISP shall provide single CPE with single download link to customer equipment. ISP shall provide the PE/router at its own cost for leased line enablement during the period of contract.
X.	Pg.11 Technical Requirement	2. Managed DDoS Detection & Mitigation Services enabled from day 1, to protect internet and	2. Managed DDoS Detection & Mitigation Services enabled from day 1, to protect internet and

	ents	online resources against Distributed Denial of Service (DDoS) attacks	online resources against 512 Mbps of DDoS traffic.
XI.	Pg.11 Technical Requirements	Addendum	DDoS mitigation should include the below features: <ol style="list-style-type: none"> 1. Statistical anomaly based attack detection – Vendor’s solution should use past traffic pattern to differentiate between legitimate and malicious traffic. Legitimate users should not get affected during attack mitigation. Vendor SHALL explain clearly the false positive and false negative rates and how false positive/negative can be avoided in the proposed solution. 2. Vendor’s solution should automatically learn and adapt to changes in customer’s traffic profile. The solution should identify attacks based on recent customer traffic profile and not based on static customer profile. 3. Vendor’s solution should have ability to block IP’s from known or suspected geographical locations. 4. The proposed solution shall have the capacity to handle 512 Mbps of DDOS attack traffic. 5. The proposed solution SHALL have the capability to generate ALERT and log DDoS attack that has been detected for future reference. Vendor SHALL also notify Customer in a timely manner when DDoS attack against Customer network has been detected in their system.
XII.	Pg.11 Technical Requirements	Addendum	Hardware for Termination <ol style="list-style-type: none"> a. Router, Mux/Modem, and any other hardware required to be provided by ISP. b. Supplied hardware should be included in the services and it will be the property of the ISP only. <p>C. Maintenance of Hardware supplied by ISP will be the responsibility of ISP only.</p>

XIII.	Pg.13, Annexure 1: Part B	8. The ISP has to provide monthly MRTG Report of usage of Bandwidth and will ensure that getting 16 Mbps (1:1) Bandwidth.	8. The ISP has to provide monthly MRTG Report of usage of Bandwidth and will ensure that getting 32 Mbps (1:1) Bandwidth.
9.	Pg.13, Annexure - 2	Minimum Eligibility Criteria	Deleted

Revised Annexure-1 Part A (Bidder's Declaration)

S. No.	Information	Particulars / Response		
1.	Company Name			
2.	Date of Incorporation			
3.	Type of Company [Govt/PSU/Pub. Ltd / Pvt. Ltd/partnership/proprietary]			
4.	Registration No. and date of Registration. <i>Registration Certificate to be enclosed</i>			
5.	Address of Registered Office with contact numbers [phone / fax]			
6.	GSTIN (Documentary proof to be enclosed)			
7.	PAN No			
8.	Contact Details of Bidder authorized to make commitments to NHB			
9.	Name			
10.	Designation			
11.	FAX No			
12.	Mail ID			
13.	Company Head Office and Addresses Contact Person(s) Phone Fax E-mail Website			
14.	Any pending or past litigation (within three years)? If yes please give details Also mention the details of claims and complaints received in the last three years (About the Company / Services provided by the company).	Yes/No/Comments (if option is 'Yes') (If option is 'Yes' Bidder may Not be considered)		
15.	Whether the Company have been blacklisted in any of the Central or State Government departments including PSU's at the time of submission of tender.	Yes/No/Comments (if option is 'Yes') (If option is 'Yes' Bid will not be considered)		
16.	Please mention turnover for last three years and include the copies of Balance Sheet in support of it.	Year	Turnover	Profit/Loss(-)
2014-15				
2015-16				
2016-17				

Revised Annexure-3 (Commercial Bid Format)

The structure of the Bidder's commercial response to this tender must be as per following format. Any extra information may be provided as separate section.

Bidders are requested to note the following:

- All the details must be provided as per format. Incomplete formats will result in rejection of the proposal.
- **All the pages of commercial bids must be sealed and signed by authorized signatory.**
- Vendor will supply and install the necessary hardware, software for implementation & commissioning of the Internet connectivity. No separate charges will be paid by the Bank for the same and it will be included in the charges mentioned in the commercial format.
- All the rates must be quoted in INR.

Commercial Bid Format:-

S.No	Description	Cost in Rs. (i)	Taxes in Rs. (ii)	Total Amount in Rs. (i+ii)
1.	ONE TIME CHARGES (Inclusive of registration, Installation, testing etc.)			
2.	Annual Recurring Charges for providing ILL Services with DDoS for 512 Mbps traffic for 1 st			
3.	Annual Recurring Charges for providing ILL Services with DDoS for 512 Mbps traffic for 2 nd year			
4.	Annual Recurring Charges for providing ILL Services with DDoS for 512 Mbps traffic for 3 rd year			
5.	Annual Recurring Charges for providing ILL Services with DDoS for 512 Mbps traffic for 4 th year			
6.	Annual Recurring Charges for providing ILL			

	Services with DDoS for 512 Mbps traffic for 5 th year			
7.	Charges for additional ILL bandwidth in increment of 32Mbps#			
8.	Charges for additional DDoS Detection & Mitigation Services in increment of 512 Mbps traffic#			
9.	Charge of additional IP address#			
Total Cost (1+2+3+4+5+6+7+8+9)*				

*** TOTAL COST ARRIVED ABOVE WILL BE TAKEN INTO CONSIDERATION FOR FINAL COMMERCIAL EVALUATION.**

CHARGES WILL BE APPLICABLE FOR ENTIRE CONTRACT OF 5 YEARS